



It is possible in the Tech Tool application to recall a pending Remote Software Download (RSDWL).

A RSDWL that has reached the Telematics Gateway (TGW) but is not yet programmed. The recall will unlock control unit(s) that are locked in Central Systems.

How To Unlock:

Access “Control Unit Data Mismatch” found on the Product Identification screen of Tech Tool. Click on the “details” of the locked ECU to locate the “Recall Pending Software Download” button, click to unlock.

Locked Control Units

Locked Control Units
The product data and central systems data do not match.
- There are control units that are locked for software download.
Blocking mismatch detected. Resolve the mismatch to get the full list of programming operations.
Select an item in the table to view details about the control unit.

Readout Time: 12/1/2020 12:09 PM

Control Unit	Product Data	Central Data	Hardware	Sub hardware	Software
Engine Control Module (EMS)	✓	🔒	✓	✓	✓
Aftertreatment Control Module (ACM)	✓	✓	✓	✓	✓
Telematics GateWay (TGW)	✓	✓	✓	✓	✓
Supplementary Restraint System (SRS)	✓	✓	✓	✓	✓
Transmission ECU (TECU)	✓	🔒	✓	✓	✓
Vehicle ECU (MID 144)	✓	🔒	✓	✓	✓
Light Control Module (LCM) (MID 216)	✓	✓	✓	✓	✓
Information display (MID 140)	✓	✓	✓	✓	✓

Details (Engine Control Module (EMS))

Recall Pending Software Download

Application: Remote Tool User ID: A262906 Partner ID: US993785 Partner Name: Volvo Trucks North America
Date: 11/19/2020 9:28 PM Client ID: 000000 Operation Status: Confirmed Order Operation Details: Accessory Kit 85155217

Hardware ✓

Close

4V4WC9EH8MN275472 Work Order: p6540